

22 August 2024

To whom it may concern:

I have known **Mr Victor Norman, from Filter Action**, for almost 20 years.

Since 2005 he had started to work for our company to do the quarterly and annual deep cleaning of canopies in our industrial kitchens, according to our Health and Safety and Hygiene procedures and criteria.

Mr Victor Norman had complied with all the criteria, in respect of Health and Safety Arrangements and procedures.

He first undergoes to each site's Induction procedures, before he proceeds with his services & deep cleaning. He does comply to the duties and responsibility of the Mandatory's sub-contractors.

After each deep cleaning and service, he had issued us with a certificate of service.

In my area he had performed deep- cleaning & services in some of the below-mentioned kitchens:

John Thompson
Novus Print
SABC
PetroSA
Santam Head Office
Kimberly Clarke

During all the years, I had never experienced any problems or come backs with Mr Norman and his work, and I would recommend him to other suppliers, who would like to consider his services.

Many thanks



Elizna Kruger

District Manager
Feedem
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